

Annexure C

Format for Investor Complaints data to be displayed by Depository Participants on their respective website

Data for every month ending (May 2025)

Sr. No.	Received From	Carried forward from previous Month	Received during the month	Total Pending	Resolved*	Pending for the end of the month**		Average Resolution Time^ (in Days)
						Pending for Less than 3 Months	Pending for Less than 3 Months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	1	0	1	0	0	1
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	1	0	1	0	0	1

Trend of monthly disposal of complaints

Sr No.	Month	Carried Forward From Previous month	Received	Resolved*	Pending**
1	December 2024	0	0	0	0
2	January 2025	0	1	1	0
3	February 2025	0	0	0	0
4	March 2025	0	0	0	0
5	April 2025	0	0	0	0
6	May 2025	0	0	0	0
	Grand Total	0	1	1	0

*Should include complaints of previous months resolved in the current month, if any

**Should include total complaints pending as on the last day of the month, if any

^Average resolution time is the sum total of the time taken to resolve each complaint in the current month divided by total numbers of complaints resolved in the current month.

Trend of annual disposal of complaints

Sr No.	Financial Year	Carried Forward from Previous Year	Received During the Year	Resolved during the Year	Pending at the end of the Year
1	2023-2024	0	0	0	0
2	2024-2025	0	1	1	0
3	2025-2026	0	0	0	0
	Grand Total	0	1	1	0

*Date Displayed up to May 2025